# AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

# GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES

# Special Item No. 132-51 — INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D302	IT Systems Development Services	
FPDS Code D306	IT Systems Analysis Services	
FPDS Code D307	Automated Information Systems Design and Integration Services	
FPDS Code D308	D308 Programming Services	
FPDS Code D311	IT Data Conversion Services	
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified	



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# Contract Number: 47QTCA18D00MC

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Period Covered by Contract: 09/27/2018 to 09/26/2023

# GENERAL SERVICES ADMINISTRATION FEDERAL SUPPLY SERVICE

# Vinformatix is a Small Business Concern under the SBA NAICS Code of 541511

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage*!<sup>®</sup>, a menu-driven database system. The INTERNET address for GSA *Advantage*!<sup>®</sup> is: GSAAdvantage.gov.

# **CUSTOMER INFORMATION**

# **1. TABLE OF AWARDED SPECIAL ITEM NUMBER(S) WITH APPROPRIATE CROSS-REFERENCE TO ITEM DESCRIPTIONS AND AWARDED PRICE(S).**

- a. SPECIAL ITEM NUMBER 132-51
- **b.** Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

# Vinformatix's offering is inclusive of only hourly rates for services.

SIN	Title	Hourly Rate
132-51	Project Coordinator	\$72.00
132-51	Project Manager	\$105.60
132-51	Senior Project Manager	\$115.20
132-51	Systems Analyst	\$96.00
132-51	Software Architect	\$124.80
132-51	Software Developer	\$91.20
132-51	Sr. Software Developer	\$105.60
132-51	Database Administrator	\$96.00
132-51	Sr. Database Administrator	\$110.40
132-51	Data Analytics Developer	\$91.20
132-51	Sr. Data Analytics Developer	\$115.20
132-51	Lead Quality Assurance Analyst	\$105.60
132-51	Quality Assurance Analyst	\$91.20
132-51	Jr. Quality Assurance Analyst	\$81.60
132-51	User Interface / User Experience Developer	\$96.00
132-51	Sr. User Interface / User Experience Developer	\$105.60
132-51	Creative Director	\$115.20
132-51	Graphic Designer	\$81.60
132-51	Administrative Support	\$57.60

**c.** If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item.

Title	Experience / Education Requirements	Role Description
Project Coordinator	B.A. Management or Project Management <b>Or</b> CAPM Certification <b>Or</b> 1+ yr project coordinator experience	Runs, administers and organizes specified project activities, coordinates resources and equipment, and prepares project documentation in cooperation with and under the direction of a Project Manager or Sr. Project Manager.
Project Manager	College Degree or PMP + 2+ yrs project management experience <b>Or</b> 5+ yrs project management experience	Coordinates resources in accordance with project scope. Plans, communicates, and executes with the intent of delivering projects on-time, within scope and within budget.
Senior Project Manager	College Degree or + 5yrs PM experience <b>Or</b> PMP + 5 yrs PM experience <b>Or</b> 10+ yrs PM Experience	Coordinates resources in accordance with project scope. Plans, communicates, and executes with the intent of delivering projects on-time, within scope and within budget.
Systems Analyst	College Degree or PMP or CAPM + 2 yrs systems analyst experience <b>Or</b> 5+ yrs systems analyst experience	Solves organizational information problems and requirements by analyzing requirements; designing computer programs; recommending system controls and protocols.
Software Architect	College Degree + M.S. + 5+yrs software architecture experience <b>Or</b> College Degree + 10+yrs software architecture experience <b>Or</b> 15+ yrs software architecture experience	Collaborates with other professionals to determine functional and non-functional requirements for new software or applications. Uses tools and methodologies to create representations for functions and user interface of desired product. Develops high-level product specifications with attention to system integration and feasibility.
Software Developer	College Degree <b>Or</b> 5+ yrs software development experience	Assists in designing, installing, testing and maintaining software systems.
Sr. Software Developer	College Degree + M.S. + 2+ yrs software development experience <b>Or</b> College Degree + 5+ yrs software development experience <b>Or</b> 10+ yrs software development experience	Leads in designing, installing, testing and maintaining software systems. This position is responsible for review of code of lower level developers. The Senior Developer may also assign tasks to lower level developers and assist in planning of the system architecture.
Database Administrator	College Degree <b>Or</b> 5+ yrs database administration experience	Assists in the planning and development of the database, as well as troubleshooting user issues.

Title	Experience / Education Requirements	Role Description
Sr. Database Administrator	College Degree + M.S. + 2+ yrs data base administration experience <b>Or</b> College Degree + 5+ yrs database administration experience <b>Or</b> 10+ yrs experience	Takes responsible for the performance, integrity and security of a database. They will also lead in the planning and development of the database, as well as troubleshooting complex issues.
Data Analytics Developer	College Degree + 1+ yr analytics experience <b>Or</b> College Degree + M.S. Analytics Enrollment + professional experience	Interprets data and analyzes results using statistical techniques and provides reports. Assists in the development of data bases and collection systems. Researches and tests data and collection systems.
Sr. Data Analytics Developer	College Degree + M.S. Analytics + 1+ yr + data analytics experience	Interprets data and analyzes results using statistical techniques and providing ongoing reports. Develops and implements databases, data collection systems, data analytics and other strategies that optimize statistical efficiency and quality. Sets the framework for acquiring data from primary and secondary data sources and is responsible for maintaining specified databases and data analysis systems.
Jr. Quality Assurance Analyst	60+ B.A. or B.S. College Credits <b>Or</b> 1+ yr QA experience	Participates in testing, documenting, reporting, and escalating issues found.
Quality Assurance Analyst	College Degree + 1+ yr QA experience Or College Degree + M.S. Or 5+ yrs QA experience	Reviews quality against specified quality standards and participates in testing, documenting, reporting, and escalating issues found. Assists in user acceptance and building training materials.
Lead Quality Assurance Analyst	College Degree + 5+ yrs QA experience <b>Or</b> College Degree + M.S. + 2+ yrs QA experience <b>Or</b> 7+ yrs QA experience	Assists in defining specified standards and is charged with ensuring that a product meet specified standards. Leads test planning, builds test cases, leads internal testing, and plans an oversees user acceptance testing. Often builds training materials, if applicable.
User Interface /User Experience Developer	College Degree + 3 yrs UX/UI experience Or College Degree + M.S. + 1+ yr UX/UI experience Or 5 yrs UX/UI experience	Leads collaboration with stakeholders to implement solutions for product direction, visuals and experience. Leads visual design stages from concept to final hand-off. Conceptualizes user friendliness and establishes and promotes design guidelines, best practices and standards.

Title	Experience / Education Requirements	Role Description
Sr. User Interface / User Experience Developer	College Degree + M.S. + 3+ yrs UX/UI development experience <b>Or</b> College Degree + 5 yrs UX/UI development experience <b>Or</b> 10 yrs UX/UI experience	Leads collaboration with stakeholders to implement solutions for product direction, visuals and experi- ence. Leads visual design stages from concept to final hand-off. Conceptualizes user friendliness and establishes and promotes design guidelines, best practices and standards.
Creative Director	College Degree + M.S. + 3+ yrs art director or graphic design lead experience <b>Or</b> College Degree + 5 yrs art director or graphic design lead experience <b>Or</b> 10 yrs art director or graphic design lead experience	Charged with overseeing the creative process of application development, planning the general styling of the application and the user's experience interacting with the application. They work with the system architect, project manager, graphic designer, and UX/UI developer to design an attractive presentation and an intuitive experience for users.
Graphic Designer	College Degree + 1 yr graphic design experience <b>Or</b> 5 yrs graphic design experience	Creates design elements, makes adjustments, and fixes issues, aligning to the general styling of the application.
Administrative Support	60+ B.A. or B.S. College Credits <b>Or</b> 1 yr Administrative Experience	Assists in the general administration of the project, including collecting and organizing project docu- mentation, collecting project data, assisting with compliance and general administrative needs.

# 2. MAXIMUM ORDER.

\$500,000

# 3. MINIMUM ORDER.

\$100

# 4. GEOGRAPHIC COVERAGE (DELIVERY AREA).

Continental US

# **5. POINT(S) OF PRODUCTION (CITY, COUNTY, AND STATE OR FOREIGN COUNTRY).**

801 North Blvd, Suite 120 Baton Rouge, 70802

# 6. DISCOUNT FROM LIST PRICES OR STATEMENT OF NET PRICE.

Prices listed are net prices; basic discounts have been applied.

# 7. QUANTITY DISCOUNTS. QUANTITY/VOLUME

### 8. PROMPT PAYMENT TERMS

Note: Prompt payment terms must be followed by the statement "Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions."

Not Applicable

# 9a. NOTIFICATION THAT GOVERNMENT PURCHASE CARDS ARE ACCEPTED AT OR BELOW THE MICRO-PURCHASE THRESHOLD.

Yes

# 9b. NOTIFICATION WHETHER GOVERNMENT PURCHASE CARDS ARE ACCEPTED OR NOT ACCEPTED ABOVE THE MICRO-PURCHASE THRESHOLD.

Yes

# **10. FOREIGN ITEMS (LIST ITEMS BY COUNTRY OF ORIGIN).**

Not Applicable

# **11. DELIVERY**

Time of delivery – Generally, at the task order level Expedited Delivery – Customer may contact for expedited delivery Overnight and 2-day delivery – Customer may contact for 2-day delivery Urgent Requirements – Customer may contact for urgent requirements

# 12. F.O.B.

Destination

# **13a. ORDERING ADDRESS**

801 North Blvd, Suite 120 Baton Rouge, LA 70802

### **13b. ORDERING PROCEDURES**

For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

## **14. PAYMENT ADDRESS**

801 North Blvd, Suite 120 Baton Rouge, LA 70802

# **15. WARRANTY PROVISION**

Not Applicable

# **16. EXPORT PACKING CHARGES, IF APPLICABLE.**

Not Applicable

# **17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE** (ANY THRESHOLDS ABOVE THE MICRO-PURCHASE LEVEL).

Not Applicable

# **18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE).**

Not Applicable

# **19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE).**

Not Applicable

# 20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF APPLICABLE).

Not Applicable

# 20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE).

Not Applicable

# **21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE).**

Not Applicable

# 22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE).

Not Applicable

# **23. PREVENTIVE MAINTENANCE (IF APPLICABLE).**

Not Applicable

# 24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (E.G., RECYCLED CONTENT, ENERGY EFFICIENCY, AND/OR REDUCED POLLUTANTS).

Not Applicable

# 24b. IF APPLICABLE, INDICATE THAT SECTION 508 COMPLIANCE INFORMATION IS AVAILABLE ON ELECTRONIC AND INFORMATION TECHNOLOGY (EIT) SUPPLIES AND SERVICES AND SHOW WHERE FULL DETAILS CAN BE FOUND (E.G. CONTRACTOR'S WEBSITE OR OTHER LOCATION.) THE EIT STANDARDS CAN BE FOUND AT: <u>www.Section508.gov/</u>.

Vinformatix can produce and test for technology for compliance with Section 508.

# 25. DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER.

968664495

# 26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE.

Vinformatix is registered in SAM and DSBS. CAGE code 7LL48

# **TERMS AND CONDITIONS**

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)

# **1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT/IAM Professional Services within the scope of this Information Technology Schedule.
- **b.** The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

# 2. PERFORMANCE INCENTIVES I-FSS-60 PERFORMANCE INCENTIVES (APRIL 2000)

- **a.** Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- **b.** The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

# **3. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 [Deviation May 2003] Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- **b.** All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

# 4. PERFORMANCE OF SERVICES

- **a.** The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- **b.** The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- **c.** The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

# 5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- **a.** The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either:
  - [1] Cancel the stop-work order; or
  - [2] Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- **b.** If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if:
  - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - [2] The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- **c.** If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- **d.** If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

# **6. INSPECTION OF SERVICES**

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS—COMMERCIAL ITEMS

(MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS – COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008)

(DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

# 7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

#### 8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

### 9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

# **10. ORGANIZATIONAL CONFLICTS OF INTEREST**

a. Definitions.

**"Contractor"** means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

"Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An **"Organizational conflict of interest"** exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either [i] result in an unfair competitive advantage to the Contractor or its affiliates or [ii] impair the Contractor's or its affiliates' objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

# **11. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

# **12. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 [MAR 2009] (ALTERNATE I – OCT 2008] (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 [MAR 2009] (ALTERNATE I – OCT 2008] (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 [MAR 2009] (ALTERNATE I – OCT 2008] (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31[Feb 2007] Time-and-Materials/Labor-Hour Proposal Requirements–Commercial Item Acquisition As prescribed in 16.601[e][3], insert the following provision:

- **a.** The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- **b.** The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by:
  - [1] The offeror;
  - [2] Subcontractors; and/or
  - [3] Divisions, subsidiaries, or affiliates of the offeror under a common control.

## **13. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

# **14. INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

# **15. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

# **16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING**

- a. The Contractor shall provide a description\* of each type of IT/IAM Service offered under Special Item Numbers 132-51 IT/IAM Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- **b.** Pricing for all IT/IAM Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

### \*16a. IT SERVICE DESCRIPTIONS OFFERED UNDER SPECIAL ITEM NUMBERS 132-51

#### FPDS 302 IT System Development Services

Vinformatix's experience includes the use of agile development methods that include a total package solution of conceptualization, requirements development, systems analysis, project management, mobilization, compatibility & integration, QA and functionality testing, user acceptance testing, and maintenance and enhancements. Our quality starts up front, with assessing each system programmatically to ensure the new system fits within the organization's current state and assists in adapting to future plans. Our strategy also includes forethought for communication, documentation, and automation of business needs to streamline the system and processes of the solutions we offer.

#### FPDS D306 IT Systems Analysis Services

Vinformatix has developed systems development expertise involving software, hardware, middleware, QA testing and staff training. Several of our projects have required our firm to step in to update, maintain, and improve previously created custom technology. This required our personnel to develop consistent methods for systems analysis. This include research and testing within various IT tools, modeling, coding, testing, reporting, and documentation to ensure that both systems and mission requirements were met with our updates and modifications.

#### FPDS D 307 Automated Information Systems Design and Integration

At Vinformatix, many of our current projects require high degrees of coordination among the various stakeholders. With Louisiana Job Connection, a project for Louisiana Economic Development, Vinformatix configured the seamless, under-the-hood system integration of a state system, multiple 3<sup>rd</sup> party learning machines, and over 100 private sector employee systems. Vinformatix was begun with a solution that required complex system integration. MedSonic, a certified, Vinformatix-developed medical electronic health record (EHR) solution, included the integration of a custom-built system that integrated with diverse lab, pharmacy, patient education systems, and communication modules. We also the expertise to develop middleware for any OTS systems that need integration.

#### **FPDS D308 Programming Services**

Programming Services, or custom software development and systems integration, are our core competencies and the core of the services we intend to provide. We ask customers to bring us their hard problems. Vinformatix helps

customers in the public and private sectors to meet complex challenges with custom software and web-based solutions that are user-friendly, reliable, and scalable. Software is all about accessing and using information, and we help clients to harness their critical data with speed, power, and flexibility.

# FPDS D310 IT Backup and Security

Vinformatix, only as part of our custom software solutions, provides management of databases, websites, and servers. In addition to networks and operating environments, Vinformatix also includes back-up, redundancy, and security into the development or enhancement of systems that we create, or any system for which we have taken over the maintenance.

### FPDS D311 IT AND TELECOM- DATA CONVERSION

Vinformatix has provided multiple services that include data conversion. Our projects related to this include data cleaning and normalization, data migration, and legacy system conversions. On top of these services, we also provide data analytics and business intelligence tools. We offer role-based user dashboards offering insight for better business decisions.

### FPDS D399 Other Information Technology Services, Not Elsewhere Classified

Vinformatix has provided services across various industries and has taken on projects at various stages of the lifecycle. From creating project requirements to overhauling non-working applications, including taking over the maintenance prior to beginning enhancements to previously created applications, Vinformatix has shown the capability to step in to projects to meet the customer needs, regardless of the situation. Our work has included the creation of devices for study and rethinking the use of existing APIs to integrate with new technology to serve existing needs. Vinformatix has also shown the capability to customize and integrate COTS, making existing software more efficient and useful to clients. Many of the aforementioned capabilities are not specifically described in the other service offerings.